AGENDA TITLE:

Adopt Urgency Ordinance Repealing and Reenacting LMC §13.04.130 and

Establishing Low Income Discounts for Water, Sewer and Refuse Services

and Adopt Resolution Establishing Discounts

MEETING DATE:

June 2, 2004

PREPARED BY:

Public Works Director

RECOMMENDED ACTION:

That the City Council adopt an urgency ordinance repealing and reenacting LMC §13.04.130 establishing low income discounts for

water, sewer and refuse services and adopt a resolution

establishing discounts.

BACKGROUND INFORMATION:

In discussion on water and wastewater rates, the subject of providing a meaningful discount for low income residents was brought up. Staff is recommending a change in the City's current

discount program as described below.

Currently, the Lodi Municipal Code contains the following section:

13.04.130 Low income adjustments.

The rates for residential water, sewer and refuse collection service as they now exist or may hereafter be modified under this chapter, shall be reduced by ten percent (exclusive of surcharges, if any) for those residential accounts in the names of person otherwise eligible for Supplemental Security Income (SSI), or State Supplement Payments (SSP), as determined by the Social Security Administration, which shall have sole discretion in determining such eligibility. Proof of eligibility may be required by the city to qualify for the rate adjustments provided herein. (Ord. 1445 § 1, 1989)

In addition, the City has various electric and refuse programs, as summarized on Exhibit A. Note that the refuse discount was actually far greater than 10% due to the way past rate increases were handled; however, the rates adopted on April 27, 2004, eliminated that separate rate category. Customers in that rate category are being given the SSI/SSP 10% discount.

There are about 1,300 customers receiving electric discounts, almost 900 receiving refuse discounts and about 300 receiving water/wastewater discounts. The actual number of customers on these discount programs varies due to both different eligibility criteria and the fact that not all customers pay each of these bills. For example, a landlord might pay water and sewer and the tenant pays refuse and electric.

This recommendation is based on the fundamental concept that the City should have one set of eligibility criteria for its discount programs, although the amount of the discount may vary among the utilities; and, they would be set by resolution. This will allow one administrative process for approval rather than two or three.

The text of the proposed ordinance is as follows:

APPROVED:

Dixon Flynn, City Manager

CRateDiscountsRevised.doc

5/24/2004

Adopt Urgency Ordinance Repealing and Reenacting LMC §13.04.130 and Establishing Low Income Discounts for Water, Sewer and Refuse Services and Adopt Resolution Establishing Discounts June 2, 2004

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13.04.130 Low income adjustments.

The rates for residential water, sewer and refuse collection service as they now exist or may hereafter be modified under this chapter, shall be reduced as established by resolution for those residential accounts in the names of persons meeting the eligibility criteria for applicable electric service discounts as provided in this Title. Proof of eligibility may be required by the city to qualify for the rate adjustments provided herein.

Staff suggests that the Council consider adopting ordinance as an urgency measure so that the discounts can be effective as soon as possible since the increased rates adopted on April 27, 2004, are now in effect. This will be much better for the public and certainly save staff time and expense in either responding to questions or processing refunds should the Council direct that refunds be given.

A draft of the implementing resolution is attached, with the recommended discounts. The annual cost to the utilities, making various assumptions as to how many customers will seek the discounts is shown below.

Assumptions

- 95% of existing SHARE program customers would receive the discounts. This accounts for
 residential units in which the landlord pays the utility bill. No change is proposed to the eligibility
 criteria, so we have not assumed an increase in the number of SHARE customers.
- 100% of existing Senior/Fixed Income program customers will receive the discounts.
- Same mix of billing classifications as current customers.
- The discount percentages as recommended:

| | SHARE | Sr./Fixed Income |
|------------|-------|------------------|
| Refuse | 30% | 10% |
| Water | 20% | 10% |
| Wastewater | 20% | 10% |

Costs (Revenue Loss)

"Cost" shown below is total less estimated cost of existing program (annual)

| | SHARE | Sr./Fixed Income |
|------------|-----------|------------------|
| Refuse | \$ 7,930 | \$ 2,800 |
| Water | \$ 60,300 | \$ 3,300 |
| Wastewater | \$ 46,700 | \$ 2,500 |

• The total cost to other ratepayers varies, but is on the order of 8 to 27 cents per month.

Staff also notes that Central Valley Waste Services has reviewed the proposed discounts and has sent a letter stating their concurrence (see attached).

The issue of ongoing verification of eligibility will be addressed by staff once the Council provides direction on the overall program.

FUNDING:

Administration costs would be borne by the Electric, Water and Wastewater funds and revenue loss would occur in each of the four revenue funds.

Richard C. Prima, Jr. Public Works Director

RCP/pmf Attachments

cc: Alan Vallow, Electric Utility Director Jim Krueger, Finance Director

Exhibit A

Refuse Rate Reduction Program

Residential customers may apply for a reduction in their rate due to personal economic hardship. The rate reduction is actually a set rate depending on the size of the cart. 20-gallon carts are currently at a rate of \$8.24 and the 38-gallon cart at \$10.30. The criteria for this program is proof of income that meets the following guidelines:

One person in household \$12,000/year

Each additional person add \$2,000/year

Once application is approved there is no follow-up procedure to verify continued eligibility.

SHARE Program

This program allows residential customers to apply for a discount of 20% on their monthly utility bill. The criteria for this program is proof of income that meets the following guidelines:

| 1-2 | \$22,000 |
|------------------------|----------|
| 3 | \$25,900 |
| 4 | \$31,100 |
| Each additional member | \$5,200 |

Once the application is approved, it is up to the applicant to notify the Finance Department within 30 days of becoming ineligible for the program.

SSI & SSP Recipient Discount Program

If a resident receives SSI or SSP, they may be eligible for a 10% discount on Water, Sewer and Refuse rates. Once the application is filled out, the Finance Department will send the form to the Social Security Administration to verify eligibility. Once approved, there is no follow-up procedure to verify continued eligibility.

Senior Fixed Income Program

This program allows for residential customers over the age of 62 with a maximum household income of \$45,000 to apply for a 5% discount on their monthly electric bill.

SHARE Program Discounts

| <u>Utility</u> | # of Customers w/discount | Old Rates | Old Discount Rate | Total Annual Revenue Loss | New rates (May 2004) | Proposed Discount | Proposed Discounted Rate | Estimated # of Eligible Customers | Est. Revenue Loss w/ New Discount Shown | Net Increase in Revenue Loss | Total Utility Revenue, Old Total % Loss, New Total % Loss | Approximate Amount on New Rate |
|----------------------|---------------------------------|-----------|-------------------------|------------------------------------|-------------------------|----------------------|--------------------------|-----------------------------------|---|------------------------------------|---|--------------------------------|
| Refuse | | | | | | | | | • | | | • |
| (38 gallon) | 580 | \$19.12 | \$10.30 | \$61,387.20 | \$19.64 | 30% | \$13.75 | 918 | \$64,906.27 | | \$ 7,021,800 | \$0.23 |
| (20 gallon) | <u>233</u> | \$13.01 | \$8.24 | <u>\$13,336.92</u> | \$13.36 | 30% | \$9.35 | 369 | <u>\$17,747.42</u> | | 1.1% | \$0.16 |
| | 813 | | Subtotal: | \$74,724.12 | | | | Subtotal: | \$82,653.70 | \$7,929.58 | 1.2% | |
| Water | | | 10% | (not incl. infrastruct | ure repl. chg.) | 20% | (on total charge) | | | | | |
| apartment, 1 bedroom | 78 | \$11.60 | \$10.86 | \$694.51 | \$15.66 | | \$12.53 | 338 | \$12,703.39 | | | \$0.13 |
| apartment, 2 bedroom | 48 | \$13.91 | \$13.02 | \$512.64 | \$18.78 | | \$15.02 | 208 | \$9,374.98 | | | \$0.16 |
| apartment, 3 bedroom | 2 | \$16.69 | \$15.62 | \$25.63 | \$22.53 | | \$18.02 | 9 | \$486.65 | | | \$0.19 |
| house, 1 bedroom | 22 | \$13.51 | \$12.65 | \$228.36 | \$18.24 | | \$14.59 | 95 | \$4,158.72 | | | \$0.15 |
| house, 2 bedroom | 75 | \$16.22 | \$15.18 | \$934.20 | \$21.90 | | \$17.52 | 325 | \$17,082.00 | Old: | \$5,682,845 | \$0.18 |
| house, 3 bedroom | 66 | \$19.45 | \$18.21 | \$986.04 | \$26.26 | | \$21.01 | 286 | \$18,024.86 | | 0.1% | \$0.22 |
| house, 4 bedroom | <u>6</u> | \$23.36 | \$21.87 | <u>\$107.64</u> | \$31.54 | | \$25.23 | 26 | <u>\$1,968.10</u> | New: | \$7,663,316 | \$0.26 |
| | 297 | | Subtotal: | \$3,489.02 | | | | Subtotal: | \$63,798.70 | \$60,309.67 | 0.8% | |
| Wastewater | | | 10% | (not incl. infrastruct | ure repl. chg.) | 20% | (on total charge) | | | | | |
| house, 1 bedroom | 100 | \$9.73 | \$9.20 | \$640.80 | \$12.16 | | \$9.73 | 433 | \$12,636.67 | | | \$0.08 |
| house, 2 bedroom | 123 | \$12.97 | \$12.26 | \$1,050.91 | \$16.21 | | \$12.97 | 533 | \$20,735.83 | Old: | \$6,079,083 | \$0.10 |
| house, 3 bedroom | 68 | \$16.21 | \$15.32 | \$726.24 | \$20.27 | | \$16.22 | 295 | \$14,351.16 | | 0.0% | \$0.13 |
| house, 4 bedroom | <u>6</u> | \$19.46 | \$17.93 | \$110.02 | \$24.32 | | \$19.46 | 26 | <u>\$1,517.57</u> | New: | \$7,615,375 | \$0.16 |
| | 297 | | Subtotal: | \$2,527.97 | | | | Subtotal: | \$49,241.23 | \$46,713.26 | 0.6% | |

Notes:
*Out of the 1355 Electric(SHARE Program) discounts, 209 also have water discounts and 211 have wastewater discounts

Assuming all but 5% of existing SHARE Customers will receive discount

1355 95% 1287

Senior/Fixed Income Program Discounts

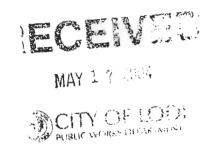
| <u>Utility</u> | # of Customers w/discount* | Old Rates | Old Discount Rate | Total Annual Revenue Loss | New rates (May 2004) | Proposed Discount | Proposed Discounted Rate | Estimated # of Eligible Customers | Est. Revenue Loss w/ New Discount Shown | Net Increase in Revenue Loss | Total Utility Revenue, Old Total % Loss, New Total % Loss | Approximate Amount on New Rate |
|----------------------|----------------------------------|-----------|-------------------------|------------------------------------|-------------------------|----------------------|--------------------------------|---|---|------------------------------------|---|--------------------------------|
| Refuse | | | | | | | | | | | | |
| (38 gallon) | 0 | \$19.12 | \$10.30 | \$0.00 | \$19.64 | 10% | \$17.68 | 93 | \$2,191.82 | | \$ 7,021,800 | \$0.01 |
| (20 gallon) | <u>0</u> | \$13.01 | \$8.24 | \$0.00 | \$13.36 | 10% | \$12.02 | 37 | \$593.18 | | 0.0% | \$0.01 |
| | 0 | | Subtotal: | \$0.00 | | | | Subtotal: | \$2,785.01 | \$2,785.01 | 0.0% | |
| Water | | | 0% (| not incl. infrastructu | ıre repl. chg.) | 10% | (on total charge) | | | | | |
| apartment, 1 bedroom | 0 | \$11.60 | \$11.60 | \$0.00 | \$15.66 | | \$14.09 | 34 | \$638.93 | | | \$0.01 |
| apartment, 2 bedroom | 0 | \$13.91 | \$13.91 | \$0.00 | \$18.78 | | \$16.90 | 21 | \$473.26 | | | \$0.01 |
| apartment, 3 bedroom | 0 | \$16.69 | \$16.69 | \$0.00 | \$22.53 | | \$20.28 | 1 | \$27.04 | | | \$0.01 |
| house, 1 bedroom | 0 | \$13.51 | \$13.51 | \$0.00 | \$18.24 | | \$16.42 | 10 | \$218.88 | | | \$0.01 |
| house, 2 bedroom | 0 | \$16.22 | \$16.22 | \$0.00 | \$21.90 | | \$19.71 | 33 | \$867.24 | Old: | \$5,682,845 | \$0.01 |
| house, 3 bedroom | 0 | \$19.45 | \$19.45 | \$0.00 | \$26.26 | | \$23.63 | 29 | \$913.85 | | 0.0% | \$0.01 |
| house, 4 bedroom | <u>0</u> | \$23.36 | \$23.36 | <u>\$0.00</u> | \$31.54 | | \$28.39 | 3 | <u>\$113.54</u> | New: | \$7,663,316 | \$0.01 |
| | 0 | | Subtotal: | \$0.00 | | | | Subtotal: | \$3,252.73 | \$3,252.73 | 0.0% | |
| Wastewater | | | 0% (| not incl. infrastructu | ıre repl. chg.) | 10% | (on total charge) | | | | | |
| house, 1 bedroom | 0 | \$9.73 | \$9.73 | \$0.00 | \$12.16 | | \$10.94 | 44 | \$642.05 | | | \$0.00 |
| house, 2 bedroom | 0 | \$12.97 | \$12.97 | \$0.00 | \$16.21 | | \$14.59 | 54 | \$1,050.41 | Old: | \$6,079,083 | \$0.01 |
| house, 3 bedroom | 0 | \$16.21 | \$16.21 | \$0.00 | \$20.27 | | \$18.24 | 30 | \$729.72 | | 0.0% | \$0.01 |
| house, 4 bedroom | <u>0</u> | \$19.46 | \$19.46 | \$0.00 | \$24.32 | | \$21.89 | 3 | <u>\$87.55</u> | New: | \$7,615,375 | \$0.01 |
| | 0 | | Subtotal: | \$0.00 | | | | Subtotal: | \$2,509.73 | \$2,509.73 | 0.0% | |

Assuming all existing electric Sr/Fixed income customers will receive discount

130 100% 130

Notes:
*130 existing Electric Sr./Fixed Income customers; proposed new program for these utilities.





May 14, 2004

Central Valley Waste Services, Inc. A WASTE MANAGEMENT COMPANY

1333 E. Turner Road P.O. Box 241001 Lodi, California 95241-9501 (209) 369-8274

(209) 369-6894 Fax

Mr. Richard C. Prima, Jr.
Public Works Director
City of Lodi – Public Works Department
221 West Pine Street
Post Office Box 3006
Lodi, CA 95241-1910

Re: Utility Discounts

Dear Mr. Prima

Thank you for the information and discussion regarding Staff's proposal to the Lodi City Council on the Utility Discounts.

Central Valley Waste Services supports Staff's proposal regarding the 30% Share Program Discount and the 10% Senior/Fixed Income Program Discount.

If you have questions please call me at (209) 333-5611.

Sincerely

Luana A. Pinasco

District Manager
Central Valley Waste Services

cc.: Mr. Alex Oseguera, Sacramento Market Area Manager/WM

| ORDINANCE | NO. | |
|-----------|-----|--|
|-----------|-----|--|

AN URGENCY ORDINANCE OF THE CITY COUNCIL OF THE CITY OF LODI AMENDING CHAPTER 13.04 OF THE LODI MUNICIPAL CODE BY REPEALING AND REENACTING SECTION 13.04.130, RELATING TO LOW-INCOME ADJUSTMENTS

BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF LODI AS FOLLOWS:

<u>SECTION 1.</u> Chapter 13.04 – "Service Generally" - is hereby amended by repealing and reenacting §13.04.130, relating to low-income adjustments to read as follows:

13.04.130 Low Income Adjustments.

The rates for residential water, sewer, and refuse collection service as they now exist or may hereafter be modified under this chapter, shall be reduced as established by resolution for those residential accounts in the names of persons meeting the eligibility criteria for applicable electric service discounts as provided in this Title. Proof of eligibility may be required by the city to qualify for the rate adjustments provided herein.

SECTION 2. This ordinance is adopted as an urgency ordinance under Government Code §36934 based on health, safety, and welfare considerations arising from: (1) the City of Lodi's consideration of increased utility rates if adopted take effect prior to the City's ability to institute the low-income discounts considered herein; (2) If the increases are adopted prior to institution of the discounts, Lodi's low-income community may suffer financial hardship or inability to afford critical health and sanitary services.

<u>SECTION 3.</u> All ordinances and parts of ordinances in conflict herewith are repealed insofar as such conflict may exist.

<u>SECTION 4.</u> This ordinance shall be published one time in the "Lodi News-Sentinel," a daily newspaper of general circulation printed and published in the City of Lodi and shall be in force and take effect immediately after its passage and approval.

Approved this 2nd day of June, 2004

LARRY D. HANSEN
Mayor

Attest:

SUSAN J. BLACKSTON City Clerk

State of California County of San Joaquin, ss.

I, Susan J. Blackston, City Clerk of the City of Lodi, do hereby certify that Ordinance No. ____ was adopted as an urgency ordinance at a regular meeting of the City Council of the City of Lodi held June 2, 2004, and was thereafter passed, adopted, and ordered to print by the following vote:

AYES: COUNCIL MEMBERS -

NOES: COUNCIL MEMBERS -

ABSENT: COUNCIL MEMBERS -

ABSTAIN: COUNCIL MEMBERS -

I further certify that Ordinance No. ____ was approved and signed by the Mayor on the date of its passage and the same has been published pursuant to law.

SUSAN J. BLACKSTON City Clerk

Approved as to Form:

D. STEPHEN SCHWABAUER Interim City Attorney

RESOLUTION NO. 2004-

A RESOLUTION OF THE LODI CITY COUNCIL ESTABLISHING LOW-INCOME DISCOUNTS FOR WATER, SEWER, AND REFUSE SERVICES

WHEREAS, with the implementation of new rates adopted April 27, 2004, to be effective May 3, 2004, the Lodi City Council has amended Lodi Municipal Code Chapter 13.04, §13.04.130, "Low Income Adjustments," by adopting an urgency ordinance at its June 2, 2004 City Council meeting; and

WHEREAS, the City Council now desires to adopt a resolution establishing discounts for eligible low-income residents.

NOW, THEREFORE, BE IT RESOLVED that the Lodi City Council does hereby approve and establish low-income discounts for water, sewer, and refuse services as shown below:

For Residential Customers who qualify for the Electric SHARE Program discount:

Water 20% Discount on the Residential Flat Rate

Wastewater 20% Discount on the Residential Flat Rate for Disposal

to the Domestic System

Refuse 30% Discount for Cart Service Categories 1, 2, 3, 4, and 5

OR.

For Residential Customers who qualify for the Electric Senior/Fixed-Income discount:

Water 10% Discount on the Residential Flat Rate

Wastewater 10% Discount on the Residential Flat Rate for Disposal

to the Domestic System

Refuse 10% Discount for Cart Service Categories 1, 2, 3, 4, and 5

Dated: June 2, 2004

I hereby certify that Resolution No. 2004-____ was passed and adopted by the City Council of the City of Lodi at its regular meeting held June 2, 2004, by the following vote:

AYES: COUNCIL MEMBERS –

NOES: COUNCIL MEMBERS -

ABSENT: COUNCIL MEMBERS –

ABSTAIN: COUNCIL MEMBERS -

SUSAN J. BLACKSTON City Clerk